

New requirements by Eskom, technical reliability and feedback from our customers have necessitated a revision of the existing schedule. The new schedule entails switching off widespread areas at our High Voltage Substations and seeks to minimise interruptions and introduce more fairness in the allocation of Blocks. It will also reduce the incidence of customer Block changes due to network faults.

Each High Voltage Substation is categorised as largely Residential, largely Commercial or largely Industrial. A point to note is that some Residential or Commercial customers may be categorised as Industrial and fall within these Blocks and vice versa. It is difficult to correctly categorise each individual customer owing to the nature of the electrical network i.e. interconnectivity, hence we can expect some discrepancies.

The new schedule consists of four stages with the rotation in the **most likely** period of load-shedding (06:00 - 22:00, Monday to Saturday) as follows :-

**Stage 1 :** Residential/Commercial Blocks - load-shed once every second day

**Stage 2 :** Residential/Commercial Blocks - load-shed once every day

**Stage 3 :** Residential/Commercial/Industrial Blocks - load-shed once every day

**Stage 4 :** Residential/Commercial/Industrial Blocks - load-shed once every day. Residential and Commercial will be shed for an additional block on alternate days

All Blocks are scheduled for a 2 hour outage with an additional 30 minutes contingency to cater for switching. Sometimes, technical difficulties in restoring electricity may occur and should a customer remain off for a substantial amount of time after the Block has been scheduled to be restored, then that incident must be treated as a fault and reported to the Electricity Contact Centre on **080 1313 111**.

During load-shedding, customers are urged to switch off appliances to prevent overload trips which may result in extended outages. Switching off sensitive electrical appliances before power is restored also prevents the risk of voltage spikes and subsequent damage to equipment when power returns.

AREA	BLOCK No.	AREA	BLOCK No.	AREA	BLOCK No.	AREA	BLOCK No.	AREA	BLOCK No.	AREA	BLOCK No.	AREA	BLOCK No.
Adams Rural	23	Clair Hills	10	Glen Anil	3	Manors	11	Ottawa South	16	Springfield North	18	Westridge	14
Adams Mission	23	Clairwood North	20	Glen Ashley	3	Margaret Mncadi Avenue	12	Overport Central	10	Springfield South	14	Westville	10
Albany	8	Clairwood South	20	Glen Hills	3	Marianheights	24	Overport South	14	St Helier	8	Westway Office Park	10
Albert Park	12	Clare Estate	10	Glenmore East	11	Marianhill Park	19	Palmiet	2	St Windfreds	11	Whetstone North	17
Albert Park East	15	Clayfield	1	Glenwood	14	Marianhill Ind Park	19	Palmview	1	St Windolins Ridge East	19	Whetstone South	17
Albert Park South	21	Clermont	2	Glenwood North	12	Marianhill	24	Paradise Valley	19	St Windolins Ridge West	24	Wiggins	14
Albina	8	Clifton Park	8	Grangetown	5	Marianridge	24	Parkhill	18	Stamford Hill	13	Windermere	13
Alexander Park	19	Coedmore	2	Grayleigh	10	Marine Parade	13	Parlock	5	Stamford Hill North	16	Windermere North	16
Alverstone	8	Coffee Farm	24	Greenbury East	17	Maxmead	19	Peter Road	18	Stanmore	1	Windermere West	10
Amanzimtoti	23	Congela	21	Greenbury West	1	Maydon Wharf	12	Phoenix Ind Park	17	Starvac	4	Winkelspruit	11
Amatikwe	3	Congela North	12	Greenwood Park	18	Maydon Wharf East	15	Phoenix Ind Park North	1	Starwood	1	Winston Park	8
Amawoti	1	Congella South	11	Greylands	16	Maydon Wharf North	21	Pinelands	4	Stockville	19	Woodhaven	6
Angola	24	Congo	3	Greyville	13	Maydon Wharf West	11	Pineside	24	Stonebridge	1	Woodhurst	6
Arena Park	6	Corobba Gardens	16	Greyville South	12	Mayville	14	Pinetown East	24	Sunford	1	Woodlands	21
Ashley North	19	Corovoca Township	16	Grove End	1	Memorial Park	2	Pinetown NU	8	Sunningdale North	9	Woodside	10
Ashley	4	Cowies Hill	4	Hagart Road Ind	4	Merebank East	21	Pinetown South	19	Sunningdale South	3	Woodview	1
Assagay North	8	Crestholme	8	Hambanathi	16	Merewent	4	Pinetown West	11	Surprise Farm	19	Wyebank	2
Astra Park	11	Crestview	8	Hatton Estate	4	Mitchell Village	16	Pineview	24	Sydenham	10	Yellowwood Park	6
Athlone	18	Croftdene	6	Havenside	6	Mithangar	16	Plantations	8	Sydenham South	14		
Athlone Park	23	Crossmoor	6	Herrwood Park	9	Mobeni West	21	Point	15	Tea Estate	5		
Atholl Heights	2	Dasainager	5	Hillary	2	Mobeni East	20	Prestondale	9	Temple Valley	5		
Avoca	16	Dassenhoek	24	Hillcrest	8	Mobeni Heights	6	Prospect Hall	18	The Wolds	11		
Avoca Hills	16	Dawncliffe	10	Hillcrest Park	8	Mobeni South	21	Prospecton	22	Thornwood	24		
Bayhead	20	Dawncrest	5	Hilldene	8	Molweni	8	Queensburgh South	6	Tollgate	19		
Bayhead North	11	Dawncrest West	10	Hillgrove	5	Montclair North	20	Queensburgh West	19	Tongaat Beach	5		
Bayview	6	Dbn Valley View Ind Park	24	Hillhead	5	Montclair South	21	Rainham	1	Tongaat CBD	16		
Bellair	2	Demat	6	Hilltop Gardens	2	Montford	6	Rainham East	17	Toyota	22		
Belvedere (Tongaat)	16	Doonheights	4	Hippo Road	5	Moorton	6	Redcliffe	5	Treasure Beach	4		
Belvedere (Hillcrest)	8	Donside	4	Illovo Glen	11	Morningside East	16	Redcliffe North	23	Trenance Manor	1		
Berea	14	Duffs Road	17	Illovo Township	11	Morningside South	10	Redfern North	1	Trenance Park	5		
Berea West	10	Durban Beach	13	Impola	24	Moseley Park	19	Redhill North	3	Trurlands	16		
Berkshire Downs	2	Durban Central	15	Inanda Clebe	3	Motalabad	2	Redhill South	18	Tshelinyama	24		
Besters	17	Durban Harbour North	12	Inanda Namibia	3	Mount Morelands North	23	Regency Park	24	Umbilo East	14		
Bhambayali	17	Durban Harbour South	20	Inanda Newtown	3	Mount Morelands South	5	Reservoir Hills	2	Umbilo North	11		
Bhekukutulu	24	Durban North	18	Ispingo Beach	22	Mount Moriah	17	Reunion	21	Umbogintwini	23		
Bhekulwandle	11	Earlsfield	5	Ispingo Hills	22	Mount Vernon	2	Ridgeview	2	Umbumbulu	7		
Birchwood	24	Eastbury	1	Ispingo Rail	22	Mount View	5	Rietriver	1	Umdloti	5		
Blackburn	16	Ekhutheni	17	Jacobs	4	Mountain Ridge North	24	Risecliff	6	Umdloti Beach	5		
Bluff	4	Emachobeni	3	Jacobs North	20	Mountain Ridge West	11	Riverhorse Valley	16	Umdloti Heights	23		
Bonela	14	Emakhosini	17	Kenville	18	Mshayazafe	3	Riverview Park	23	Umgini Business Park	18		
Bothas Hill	8	Emona	16	Kharwastan	6	Mt Edgecombe C.C.E. East	9	Riyadh	5	Umgeni Park	18		
Bottlebrush	6	Emzomusha	17	Klaarwater	6	Mt Edgecombe C.C.E. West	17	Rockford East	17	Umhlanga Ridge	9		
Briardene	18	Emzomusha North	3	Kloof	4	Mt Edgecombe East	9	Rockford West	1	Umhlanga Rocks	9		
Brighton Beach	4	Eptoli	24	Kwa Makhutha	23	Mt Edgecombe West	17	Rosburgh	20	Umhlatuzana	6		
Brindhaven	5	Escombe	2	Kwa Mashu	3	Musgrave	14	Rydalvale	1	Umhlatuzana North	2		
Brookdale	1	Escombe West	19	Kwa Mashu West	17	Nagina North	24	Sandfields	16	Umkumbaan	2		
Buffels Bosch North	19	Essenwood North	10	Kwa Ndengezi	24	Namibia	24	Sapref	22	Umlazi	7		
Buffelsdale	16	Essenwood South	14	Kwa Dabeka	2	Nazareth North	19	Sarnia	4	Umzinyathi	3		
Buffelsdraai	5	Etafuleni	5	Kwa Dabeka Hostels	2	Nazareth South	19	Savanna Park	6	Valdin Heights	5		
Bulwer	14	Everest Heights	5	La Lucia	9	Ndunduma	2	Sea Cow Lake East	18	Vanroa Gardens	16		
Burlington Heights	6	Everton	8	La Lucia Ridge	9	New Dawn Park	5	Sea Cow Lake North	5	Verulam	23		
Canelands	23	Everton East	4	La Lucia West	3	New Germany	2	Seaview	20	Verulam CBD	5		
Canelands North	5	Ezikhralini	3	La Mercy	5	New Germany Ind Park	24	Selection Beach	5	Virginina North	3		
Caneside	1	Ezimbokodweni	23	La Mercy North	16	Newlands	5	Shallcross	6	Virginina West	18		
Carrington Hts	2	Fairbreeze	16	Lamontville	21	Newtown	3	Shastri Park	1	Warner Beach	4		
Carrington Hts North	11	Falcon Ind Park North	24	Lamontville North	6	Nirvana Hills	19	Sherwood	10	Washington Heights	24		
Castle Hill	5	Falcon Ind Park South	11	Langaibalele	3	North Beach	13	Shongweni	24	Waterfall	8		
Cato Crest	14	Farinham Ridge	4	Langefontein	8	North Beach South	15	Shulton Park	4	Waterloo	5		
Caversham Glen	19	Fields Hill	11	Lenham	1	Northcroft	1	Silverglen	6	Watsonia	16		
Centenary Park East	17	Flamingo Heights	16	Litche Farm	5	Northdene	19	Sithundu Hill	24	Welbadacth	6		
Centenary Park North	1	Folweni	7	Longcroft	1	Nsizwakazi	24	Somersset Park	9	Welbadacth East	6		
Chelmsford	8	Forest Hills South	4	Lotus Park	22	Ntuzuma	3	South Beach	15	Wentworth	4		
Chesterville	10	Forest Hills West	8	Lotusville	5	Oaklands	24	Southgate North	1	Wentworth West	20		
Chesterville East	14	Foresthaven	1	Luganda	24	Oaklands Central	5	Southgate East	17	West Riding	8		
Chiltern Hills	2	Fynnlads South	20	Madundube	7	Ogunjini	23	Southgate Park	23	Westbrook	16		
Chiltern Hills West	10	Gandhinagar	16	Mahogany Ridge	19	Ohlange	1	Soweto	3	Westcliff	6		
Churchill Road	23	Gandhi's Hill	16	Malukazi	23	Orient Hill	22	Sparks	10	Westmead	19		
City Central	12	Genazzano	5	Malvern	2	Osindisweni	23	Springfield	10	Westmead Ext	19		

Monday					Tuesday				
TIME	STAGE 1	STAGE 2	STAGE 3	STAGE 4	TIME	STAGE 1	STAGE 2	STAGE 3	STAGE 4
00:00-02:00	13	13,6	13,6,2	13,6,2,9	00:00-02:00	9	9,2	9,2,6	9,2,6,13
02:00-04:00	14	14,7	14,7,3	14,7,3,10	02:00-04:00	10	10,3	10,3,7	10,3,7,14
04:00-06:00	15	15,8	15,8,4	15,8,4,11	04:00-06:00	11	11,4	11,4,8	11,4,8,15
06:00-08:00	1	1,5	1,5,17	1,5,17,3	06:00-08:00	5	5,1	5,1,17	5,1,17,7
08:00-10:00	9	9,13	9,13,18	9,13,18,11	08:00-10:00	13	13,9	13,9,18	13,9,18,15
10:00-12:00	10	10,14	10,14,19	10,14,19,12	10:00-12:00	14	14,10	14,10,19	14,10,19,16
12:00-14:00	11	11,15	11,15,20	11,15,20,9	12:00-14:00	15	15,11	15,11,20	15,11,20,13
14:00-16:00	12	12,16	12,16,21	12,16,21,10	14:00-16:00	16	16,12	16,12,21	16,12,21,14
16:00-18:00	2	2,6	2,6,22	2,6,22,4	16:00-18:00	6	6,2	6,2,22	6,2,22,8
18:00-20:00	3	3,7	3,7,23	3,7,23,1	18:00-20:00	7	7,3	7,3,23	7,3,23,5
20:00-22:00	4	4,8	4,8,24	4,8,24,2	20:00-22:00	8	8,4	8,4,24	8,4,24,6
22:00-00:00	5	5,16	5,16,12	5,16,12,1	22:00-00:00	1	1,12	1,12,16	1,12,16,5

Wednesday					Thursday				
TIME	STAGE 1	STAGE 2	STAGE 3	STAGE 4	TIME	STAGE 1	STAGE 2	STAGE 3	STAGE 4
00:00-02:00	7	7,14	7,14,10	7,14,10,3	00:00-02:00	3	3,10	3,10,14	3,10,14,7
02:00-04:00	6	6,13	6,13,9	6,13,9,2	02:00-04:00	2	2,9	2,9,13	2,9,13,6
04:00-06:00	16	16,5	16,5,1	16,5,1,12	04:00-06:00	12	12,1	12,1,5	12,1,5,16
06:00-08:00	4	4,8	4,8,21	4,8,21,2	06:00-08:00	8	8,4	8,4,21	8,4,21,6
08:00-10:00	12	12,16	12,16,22	12,16,22,10	08:00-10:00	16	16,12	16,12,22	16,12,22,14
10:00-12:00	11	11,15	11,15,17	11,15,17,9	10:00-12:00	15	15,11	15,11,17	15,11,17,13
12:00-14:00	10	10,14	10,14,23	10,14,23,12	12:00-14:00	14	14,10	14,10,23	14,10,23,16
14:00-16:00	9	9,13	9,13,24	9,13,24,11	14:00-16:00	13	13,9	13,9,24	13,9,24,15
16:00-18:00	3	3,7	3,7,20	3,7,20,1	16:00-18:00	7	7,3	7,3,20	7,3,20,5
18:00-20:00	2	2,6	2,6,19	2,6,19,4	18:00-20:00	6	6,2	6,2,19	6,2,19,8
20:00-22:00	1	1,5	1,5,18	1,5,18,3	20:00-22:00	5	5,1	5,1,18	5,1,18,7
22:00-00:00	8	8,15	8,15,11	8,15,11,4	22:00-00:00	4	4,11	4,11,15	4,11,15,8

Friday					Saturday				
TIME	STAGE 1	STAGE 2	STAGE 3	STAGE 4	TIME	STAGE 1	STAGE 2	STAGE 3	STAGE 4
00:00-02:00	5	5,16	5,16,12	5,16,12,1	00:00-02:00	1	1,12	1,12,16	1,12,16,5
02:00-04:00	15	15,8	15,8,4	15,8,4,11	02:00-04:00	11	11,4	11,4,8	11,4,8,15
04:00-06:00	14	14,7	14,7,3	14,7,3,10	04:00-06:00	10	10,3	10,3,7	10,3,7,14
06:00-08:00	2	2,6	2,6,20	2,6,20,4	06:00-08:00	6	6,2	6,2,20	6,2,20,8
08:00-10:00	11	11,15	11,15,23	11,15,23,9	08:00-10:00	15	15,11	15,11,23	15,11,23,13
10:00-12:00	12	12,16	12,16,24	12,16,24,10	10:00-12:00	16	16,12	16,12,24	16,12,24,14
12:00-14:00	9	9,13	9,13,22	9,13,22,11	12:00-14:00	13	13,9	13,9,22	13,9,22,15
14:00-16:00	10	10,14	10,14,19	10,14,19,12	14:00-16:00	14	14,10	14,10,19	14,10,19,16
16:00-18:00	1	1,5	1,5,18	1,5,18,3	16:00-18:00	5	5,1	5,1,18	5,1,18,7
18:00-20:00	4	4,8	4,8,17	4,8,17,2	18:00-20:00	8	8,4	8,4,17	8,4,17,6
20:00-22:00	3	3,7	3,7,21	3,7,21,1	20:00-22:00	7	7,3	7,3,21	7,3,21,5
22:00-00:00	13	13,6	13,6,2	13,6,2,9	22:00-00:00	9	9,2	9,2,6	9,2,6,13

Sunday				
TIME	STAGE 1	STAGE 2	STAGE 3	STAGE 4
00:00-02:00	15	15,11	15,11,4	15,11,4,8
02:00-04:00	16	16,12	16,12,1	16,12,1,5
04:00-06:00	13	13,9	13,9,2	13,9,2,6
06:00-08:00	3	3,19	3,19,16	3,19,16,8
08:00-10:00	7	7,17	7,17,14	7,17,14,4
10:00-12:00	1	1,18	1,18,13	1,18,13,5
12:00-14:00	6	6,21	6,21,12	6,21,12,2
14:00-16:00	8	8,20	8,20,11	8,20,11,3
16:00-18:00	4	4,24	4,24,9	4,24,9,7
18:00-20:00	5	5,22	5,22,10	5,22,10,1
20:00-22:00	2	2,23	2,23,15	2,23,15,6
22:00-00:00	14	14,10	14,10,3	14,10,3,7

**COMMERCIAL PEAK PERIOD**  
 **RESIDENTIAL PEAK PERIOD**

Refer to Frequently Asked Questions (FAQ) on our website, [www.durban.gov.za](http://www.durban.gov.za)

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