

Province: Mandeni Local Municipality-KZN291 - Schedule of Service Delivery Standards Table

Standard	Description	Service Level
Solid Waste Removal		
Premise based removal (Residential Frequency)		once a week
Premise based removal (Business Frequency)		once a week
Bulk Removal (Frequency)		as per request
Removal Bags provided(Yes/No)		yes
Garden refuse removal Included (Yes/No)		as per request
Street Cleaning Frequency in CBD		5 days a week
Street Cleaning Frequency in areas excluding CBD		includes CPW 4 days a week
How soon are public areas cleaned after events (24hours/48hours/longer)		24hours